



Privacy Collection Statement –InSEM Fertility Solutions

Current as at May 2022

InSEM Fertility Solutions (InSEM) and its Related Bodies Corporate are the parties collecting the information in this form. You can contact us at contactus@insem.com.au or write to us at PO Box 3298, Newmarket, Qld 4051. International enquiries can contact us at contactus@insem.com.au

InSEM uses the information you provide us to assist us in delivering our services. InSEM uses a variety of ways to communicate with you including SMS texts, email, phone, live chat and messaging (such as WhatsApp), and via the post. We aim to be as discrete as possible when communicating with you in order to protect your privacy however, it is important to note the information that we send may include sensitive personal details relating to your health/treatment. InSEM may also use the details we collect from you, including any email address you give to us, to send you information and direct marketing communications about our products, services or any other activities which we consider may be of interest to you.

Some of the information we ask you to provide may be identified as mandatory or voluntary. If you do not provide the mandatory information, we may be unable to provide our services to you.

We may disclose the information provided under this form to various health and reproductive related organisations, including but not limited to the types of persons or organisations set out in sections 3 and 6 of InSEM's Privacy Policy (which is accessible via the hyperlink below or can be provided to you upon request).

InSEM's Privacy Policy also sets out the process as to how you can access and correct any of your personal information collected under this form as well as to how you can make a complaint.

It is possible that some of the information collected via this form may be disclosed to our IT and other service providers for the purpose of data hosting or in connection with the services that we supply.

InSEM may, and its third-party service providers may transfer and store information overseas in the United States of America, the European Economic Area, Korea and Singapore where InSEM uses overseas data and website hosting facilities, or to provide you with goods and services. If you are utilising the Live Chat function on InSEM's website, the third-party service provider for this add-on may transfer and store information overseas in the European Economic Area and the United States.

You may unsubscribe from receiving any further communication from us at any time. If you do not wish to receive direct marketing communications from InSEM, please contact us via the details provided above.

Your personal information will be handled by InSEM in accordance with the *Privacy Act 1988* (Cth) and the Australian Privacy Principles (APPs) under that Act as well as applicable State and Territory Legislation to protect, properly use, correct and destroy (or de-identify) records containing personal information.

A copy of our Privacy Policy is available at www.insem.com.au or can be provided to you on request by InSEM.